Sierra County
Board of Supervisors’
Agenda Transmittal &
Record of Proceedings

<table>
<thead>
<tr>
<th>MEETING DATE:</th>
<th>TYPE OF AGENDA ITEM:</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 3, 2019</td>
<td>☑ Regular ☐ Timed ☐ Consent</td>
</tr>
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<th>DEPARTMENT:</th>
<th>APPROVING PARTY:</th>
<th>PHONE NUMBER:</th>
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<tbody>
<tr>
<td>Public Works and Transportation/OES</td>
<td>Tim H. Beals, Director</td>
<td>530-289-3201</td>
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**AGENDA ITEM:** Presentation by County OES Coordinator and discussion and direction on Letter dated July 19, 2019 from CPUC on Senate Bill 1212 and disaster 2-1-1 services

**SUPPORTIVE DOCUMENTS ATTACHED:** ☐ Memo ☐ Resolution ☐ Agreement ☒ Other
Letter dated July 19, 2019 and Rural County Analysis

**BACKGROUND INFORMATION:** Above

**FUNDING SOURCE:** COMBINATION STATE AND LOCAL FUNDS-AMOUNT UNKNOWN

**GENERAL FUND IMPACT:** General Fund Impact

**OTHER FUND:** For Ongoing Maintenance and Support

**AMOUNT:** $Unknown at this time N/A

**ARE ADDITIONAL PERSONNEL REQUIRED?** ☐ Yes, -- -- ☒ No

**IS THIS ITEM ALLOCATED IN THE BUDGET?** ☐ Yes ☒ No

**IS A BUDGET TRANSFER REQUIRED?** ☒ Yes ☐ No

### BOARD ACTION:

- ☐ Approved
- ☐ Approved as amended
- ☐ Adopted
- ☐ Adopted as amended
- ☐ Denied
- ☐ Other
- ☐ No Action Taken
- ☐ Set public hearing
  - For: ____________________
  - Direction to: ____________________
  - Referred to: ____________________
  - Continued to: ____________________
  - Authorization given to: ____________________
- Resolution 2019- __________
- Agreement 2019- __________
- Ordinance __________
- Vote:
  - Ayes:
  - Noes:
  - Abstain:
  - Absent:
  - ☐ By Consensus

**COMMENTS:**

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Clerk To The Board ____________________________ Date ____________________________
July 19, 2019

The Honorable Lee Adams
Sierra County Board of Supervisors
100 Courthouse Square, Room 11
P.O. Drawer D
Downieville, CA 95936

SUBJECT: Implementation of Senate Bill 1212 and disaster 2-1-1 services

Dear Supervisor Adams:

As part of the statewide expansion of 2-1-1 dialing for emergencies and disasters, the California Public Utilities Commission (CPUC) invites your county again to participate in the process to implement disaster 2-1-1 dialing in your county.

The California State Legislature enacted Senate Bill 1212 in 2016, authorizing the CPUC to spend up to $1.5 million to bring disaster 2-1-1 services to currently unserved areas. These services operate during emergencies to provide critical public information such as evacuations, road closures, and emergency alerts. Over the past two years, the CPUC has worked cooperatively with 2-1-1 providers and unserved counties to implement this initiative. After extensive discussion, the unserved counties and the CPUC have issued preliminary approval to Interface Children & Family Services, which operates 2-1-1 Ventura County and serves multiple counties in California.

The CPUC had contacted your county in January 2018 regarding disaster 2-1-1 implementation, and your county had participated in the process’s early stages. However, your county has not continued its participation. The implementation process is soon ending, and your county’s lack of participation means it is forgoing state funds that will bolster disaster communications and emergency preparedness. We strongly encourage your county to rejoin our efforts and subscribe to the proposed solution so that you may assure your constituents are informed and safe during disasters and in other times of emergency.

The CPUC is available to speak with you and other members of the Sierra County Board of Supervisors regarding this effort. If you have any questions or concerns, please contact me by email at evw@cpuc.ca.gov or by phone at (415) 703-2896.

Sincerely,

Eric Van Wambike
Program & Project Supervisor

CC: Cynthia Walker, Jonathan Lakritz
### 211 Status of Northern CA Counties

<table>
<thead>
<tr>
<th></th>
<th>Not Participating</th>
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<th>Emergency Only while free</th>
<th>Used before Senate Bill 1212</th>
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**211 Status of Northern California Counties**

- **Not Participating, 5**
- **Used before Senate Bill 1212, 9**
- **Ventura Call Center, 5**
- **Emergency Only while free, 2**
2-1-1 System

2-1-1 is the 4-1-1 of information for Sierra County residents to call, when looking for disaster related information.

If Sierra County was to go with the 2-1-1 system, then, a Sierra County resident could call 2-1-1 during a disaster, from within Sierra County, their call will go into a remote 2-1-1 call center, the 2-1-1 operator will see that the call is coming from within Sierra County, and the operators screen, will populate with Sierra County information. Then the operator will provide the caller with the needed information. We would have to provide the 2-1-1 vendor, with current information, and keep it up to date with ongoing information, during a disaster for 2-1-1 callers to receive.

There is a 24 hour, 7 days a week, 2-1-1 system, which larger counties use for their residents. Residents can call their 2-1-1 and obtain information, examples are: where is the Assessors office located, and their phone number, when and where is the nearest AA meeting, who do I call to protest a fee, and, where is the nearest day care center, and so on. The 24/7 system, can be used in an emergency, or during a disaster.

Then there is the Emergency 2-1-1 system, which we will be discussing today, it is funded under Senate Bill 1212. Emergency 2-1-1 can only be activated by the person that is authorized to do so. If used during a disaster, a resident can call 2-1-1, and obtain information, i.e. roads that are closed, what streets or areas that is being evacuated, shelter locations, supply locations, and disaster assistant locations.

Under the Emergency 2-1-1, the funding that is provided by the State, is for AT&T to install a switch(s) for the 2-1-1, and to pay the vendors yearly costs for 3 years. After 3 years the yearly costs is $4,350.00.

There are 2 vendors that have provided quotes for 2-1-1. Interface Children & Family Services, also known as “2-1-1 Ventura County”, and the other vendor is “2-1-1 Los Angeles”.

“2-1-1 Ventura” seems to be the cheapest, $4,350.00 to $6,000.00 per year for Sierra County.

“2-1-1 LA” is about the same, and requires 2 drills per year, at a cost of $6,285.00 per drill, per County.

Both vendors will charge an additional amount for an activation during a disaster. Other ongoing local costs to consider is staff time for training, and to provide data to the vendor.

If we use the 2-1-1 system during a disaster, Sierra County would have to pay to the vendor, an additional $5,000.00 plus per-diem, another local cost.

The disaster costs might be reimbursable, if the declared disaster is eligible for 75% CDAA funding, Sierra County share would be 25%. If it is a major disaster, and eligible for 75% FEMA funds, 18.75% CDAA funds, then Sierra County share would be 6.25 %

Lassen County and Trinity County will sign onto the 2-1-1 system, for the first 3 years, so that the State will cover the cost of the switch(s), and the first 3 years, of service, with the expectation, that their Health and Human Services will later pick up the 2-1-1 service and costs that are ongoing.

El Dorado County OES and their Sheriff’s Office will not sign onto the 2-1-1 system, however their Health and Human Services will use the 2-1-1 system, 24/7, related to their service obligation.

Colusa, Modoc, Sutter and Yuba Counties will not sign onto the 2-1-1 system.

Modoc County said, that they have been doing great with their current information system. Modoc County uses a prerecorded phone line that residents can call into for information. Modoc County Sheriff’s office also uses Facebook, to push out information, along with their website.