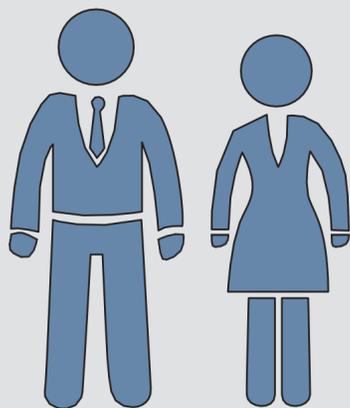


Filing an Application



Online

- Start the application process from anywhere using a secure internet location.
- Sign in using your existing account or sign up for a new account and submit an online application for CalFresh, CalWORKs, or Health Care benefits.



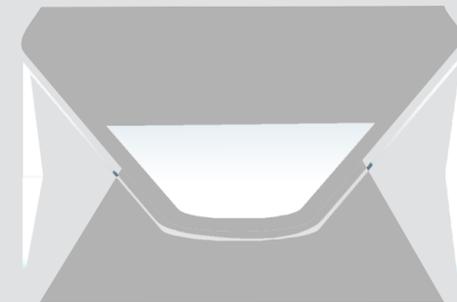
In Person

- You can pick up an application at either one of our Regional Offices.
- Completed applications can be turned in to a receptionist or placed in drop box during business hours. If the office is closed, drop the application in the exterior drop box at the building entrance.



Phone

- Complete health care applications via phone, call 1(530) 993-6720 Loyalton office or 1(530)289-3711 Downieville office.
- CalWORKs and CalFresh applications cannot be completed over the phone at this time.



Mail / Fax

- Fax your completed and signed Med-Cal and CalFresh applications to (530) 993-6767.
- Send completed and signed applications by mail to:

**SIERRA COUNTY
SOCIAL SERVICES**

**P.O. BOX 1019,
LOYALTON CA. 96118**

www.BenefitsCal.com

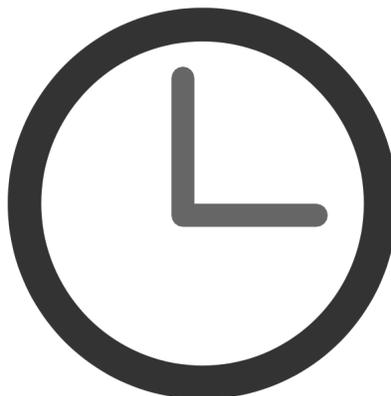
www.sierracounty.ca.gov

(530) 993-6720

Don't wait to File an Application

If you do not have all the information to complete the application, just complete what you can! You may leave an incomplete application with just your name, address, and signature. An Eligibility Worker can assist you in finishing the application.

You have a right to receive a paper copy of application information you submit electronically. Ask your worker if you would like a paper copy of your application.



You have a right to file an application on the date you contact the County. The date your application is received can impact when you start receiving benefits for Health Care Programs and how much benefits you receive for CalFresh and CalWORKs.

Not sure which application to complete? See the color-coded packet chart or ask a receptionist.

For CalFresh, it can take up to **30 days** to process your application. You may be able to get benefits within 3 calendar days if you meet certain criteria. Your application will be reviewed to see if it meets the criteria to be processed within 3 calendar days. If you think you may meet the criteria to have your application processed within 3 days, please ask an Eligibility Worker. If an Eligibility Worker reviews your application and determines you are not entitled to expedited processing, you may ask for an in-person meeting with an Eligibility Supervisor to review this decision.